

Mid-West University
Examinations Management Office
Birendranagar, Surkhet
End Semester Examination, 2082

Subject: SW 537-A: Management of GOs, INGOs, and CBOs
Level/program: Master (M.A) Semester: III Time: 3 Hours

FM: 60
PM: 30

Candidates are required to answer the questions in their own words as far as practicable.

Attempt ALL of the Following Very Short Answer Questions.

10x1=10

1. What do you mean by voluntary organization?
2. Write any two philosophies of the Social Service Organization.
3. What do you mean by human resources management?
4. What do you mean by scientific management according to F.W. Taylor?
5. Why is public relations important in an organization?
6. Write any two components of excellence.
7. What are pre-service training and in-service training?
8. Why is staff orientation necessary?
9. Why is human resource planning important?
10. What is the benefit of using media in a social service organization?

Attempt any THREE of the Following Short Questions.

3x8=24

11. What are NGO's, INGOs, and CBOs? Write their philosophy, values, and activities in brief.
12. Discuss the internal and external management of a human service organization.
13. What is training? Explain the types of training in brief.
14. What do you mean by monitoring and evaluation? Describe the various techniques of it.

Attempt any TWO of the Following Long Questions.

2x13 =26

15. Describe the various management skills for a social service organization.
16. Elaborate on various management theories on achieving goals of organizational and suggest the best theory with appropriate reasons for effective management of organization.
17. Describe the process of human resource management in a social service organization.
