

**Mid-West University**  
**Examinations Management Office**  
Surkhet, Nepal

**End Semester Examination-2082**

Level: B.Ed. / VI Semester

FM: 60

Time: 3.00 hrs.

PM: 30

Sub: Health Service Management in Nepal (HEP461/462)

*Candidates are required to give their answers in their own words as far as practicable.*

**Attempt All the Questions.**

**Group 'B'**

**6 x 5 = 30**

1. List the types of health care systems with examples.
2. Mention the major objectives of the National Health Policy 1991.
3. Write short notes on:
  - a. Free Health Care Policy
  - b. Community Health Volunteer

**Or**

Explain the organization structure, manpower, and programs of a Health Post.

4. Discuss the role of infrastructure, facilities, and manpower in ensuring quality health care delivery.
5. What are the principles of quality care? Explain the basic steps for implementing quality health services.
6. Discuss the millennium development goals.

**Or**

What do you mean by job description? Why job description is needed in health care?

**Group 'C'**

**2x10=20**

7. Discuss the history and development of the modern health care system in Nepal.
8. Explain the role and functions of the Ministry of Health and Population in Nepal.

**Or**

Describe the concept, types, and techniques of health monitoring and performance appraisal.

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Roll No.....

**Group "A"**

**10×1 =10**

**Tick (✓) the best answers**

1. Key features of integrated health services are:  
a. Community involvement      b. Decentralized planning  
c. Coordination among programs      d. All of the above
2. Which of the followings describe the relationship between policy and plan?  
a. Policy guides planning  
b. They are not related each other  
c. Plans create policy  
d. Policy and plan are completely separate
3. Which of the followings is not the goal of National Health Policy 1991?  
a. Expansion of PHC services  
b. Privatization of health education  
c. Disease eradication  
d. Improvement in traditional medicine
4. Which of the followings is not the millennium development goals?  
a. Reduce child mortality      b. Eradicate malaria completely  
c. Improve maternal health      d. Combat HIV/AIDS

5. Which of the followings is not the role of the Ministry of Health and Population (MoHP) in Nepal?  
a. Budget allocation      b. Policy formulation  
c. Road construction      d. Regulation of hospitals
6. Which of the followings are the functions of Health Post except?  
a. Immunization      b. Birth and death registration  
c. Surgical operation      d. Health education
7. Components of HMIS include.....  
a. Data collection      b. Data analysis  
c. Reporting system      d. All of the above
8. The act of overseeing people at work, helping them do their tasks correctly, and supporting their improvement is called:  
a. Supervision      b. Monitoring  
c. Assessment      d. Evaluation
9. Which of the followings is not the performance appraisal technique?  
a. Self-assessment      b. Peer review  
c. Personality tests only      d. Supervisor rating
10. Steps in implementing quality health care are except:  
a. Needs assessment      b. Staff punishment  
c. Standard setting      d. Regular evaluation