

Mid-West University
Examinations Management Office
Surkhet, Nepal
Final Examination-2079
Master of Business Studies (MBS)
Semester - II

Subject: Organizational Behavior

Course Code: MGMT 524

Full Marks: 60 Pass Marks: 30

Time: 3: 00 Hours

You are required to answer in your own words as far as applicable. Figures in the margins indicate full marks.

SECTION A: CRITICAL THINKING QUESTIONS (10 X 1 = 10 MARKS)

Answer **ALL** the questions:

1. State the meaning of perception within two sentences.
2. Write any two challenges and opportunities of organizational behavior.
3. Give the concept of counter productive work behavior.
4. Write any two functions of group.
5. What do you mean by autocratic leadership?
6. Mention the meaning of conflict.
7. Write any two reasons of group formation.
8. Make a list of the types of power.
9. Give the concept of organizational development to.
10. What indicate (5,5) in managerial grid approach leadership?

SECTION B: SHORT ANSWER QUESTIONS (3 X 8 = 24 MARKS)

Answer any **THREE** questions:

11. What are the various disciplines contributing to the field of organizational behavior? Explain. [2+6]
12. Briefly, explain the big five personality traits? And, how is personality related with the behaviors? Justify with suitable examples. [5+3]
13. Change can be introduced successfully only when there is conducive factors existence in the system. In the context of this statement, explain Kurt Lewin's three-step model to manage organizational change. [8]
14. Why are conflicts needed to be managed in organization? What are the levels of conflict? Explain. [2+6]
15. Write short notes on charismatic and servant leadership. [4+4]

SECTION C: LONG ANSWER QUESTIONS (2 X 13 = 26 MARKS)

Answer any **TWO** questions:

16. What do you mean by organizational behavior? Why is the study of organizational behavior essential for manager? What are the levels of study of organizational behavior? Explain in brief. [2+3+8]
17. One of the fundamental challenges for human resource managers these days is to retain qualified employees in the organization. In line of this statement explain the Herzberg's dual factor theory of motivation with suitable examples. [13]
18. What do you meant by group? What steps are to be followed in group formation process? And also explain the types of group. [2+8+3]

THE END