

MID-WESTERN UNIVERSITY
EXAMINATIONS MANAGEMENT OFFICE
MAKE-UP EXAMINATION: 2020
MASTER OF BUSINESS STUDIES (MBS)
SEMESTER-I

Subject: Human Resource Management
Full Marks: 60

Subject Code: MGMT 514
Time: 3 Hours

Candidates are required to answer the questions in their own words as far as practicable.

GROUP A: VERY SHORT ANSWER QUESTIONS (10X1=10 MARKS)

Attempt ALL the questions.

- Q1. Write the meaning of human resource management.
- Q2. State the concept of job analysis.
- Q3. Why employee motivation is more important in modern organization?
- Q4. Point out any two objectives of human resource management.
- Q5. Give the meaning of recruitment.
- Q6. What is the main purpose of collective bargaining?
- Q7. Mention the meaning of employee grievance.
- Q8. Give any two causes of labor turnover.
- Q9. Write the meaning of organizational development.
- Q10. State any two reasons behind employees joining in union.

GROUP B: SHORT ANSWER QUESTIONS (3 X 8 = 24 MARKS)

Attempt any THREE questions.

- Q11. 'Managing human resource is a complex and challenging job.' In the light of this statement, explain the function of human resource management. [8]
- Q12. State the meaning of human resource planning. Briefly, explain the steps of human resource planning? [2+6]
- Q13. Socialization is important not only to the new employee but to the existing employees as well. Do you agree with the statement? Justify. [8]
- Q14. Mention the meaning of performance appraisal and explain its importance. [2+6]

- Q15. Give the meaning of wages and explain the different level of wages. [2+6]

GROUP C: LONG ANSWER QUESTIONS (2 X 13 = 26 MARKS)

Attempt any TWO questions.

- Q16. What do you mean by selection? What steps are to be followed in selection process? Explain. [3+10]
- Q17. Labour disputes are common phenomenon in developing countries. In the perspective of the given statement, give the meaning; discuss major causes of disputes and the method of settlement of such disputes in organizations. [2+5+6]
- Q18. "Training is the act of increasing knowledge, expanding skills and changing attitudes of an employee for doing a particular job." In the light of this statement explain the importance and method of employee training. [5+8]

