

Mid-West University

Examinations Management Office

Semester End Examination 2080

Bachelor level/ B. Sc. (CSIT)/ 5th Semester

Time: 3 hours

Subject: Management Information System (COM455A)

Full Marks: 60

Pass Marks: 30

Candidates are required to give their answers in their own words as far as practicable. Figures in the margins indicate marks.

Group A

Very short answer questions (Attempt *All*).

[8x2 = 16]

1. What is the relation between information technology and information system?
2. What are the components of MIS?
3. How MIS are used in manufacturing and production areas?
4. What is office automation system?
5. Why DSS is used in today's business environment?
6. What is memory? Classify their types.
7. What are the roles of GIS in business organization?
8. What is ERP & CRM in electronics commerce?

Group B

Short answer questions (Attempt *Any Five*).

[5x4 = 20]

9. Explain Group Decision Support System (GDSS).
10. How can you relate IS with MIS? Compare MIS with DSS.
11. Explain the roles of transaction processing system in business organization.
12. Why MIS is required in executive support system? Justify.
13. What are the moral dimensions of information system? Explain
14. Differentiate between E-Commerce & E-Governance.

Group C

Long answer questions (Attempt *Any Three*).

[3x8 = 24]

15. Draw and explain the structure of MIS. Explain business expert system in details.
16. Mention the threats of payments in E-Commerce. Explain information system processing functions in short.
17. What is human resource information system? Explain all types of E-commerce in with an example.
18. a) Explain briefly the contents that are required for the documentation of case study/field report of MIS.
b) Discuss the ethical and social issues for any business organization.

The End